

Resume



Emaduddin Awad Mohamed Ali

Sr. Network Consultant | Team Leader @ Tawuniya

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PERSONAL SUMMARY

More than 17 years of professional experience in designing, implementing, maintaining, and troubleshooting IT infrastructure with deep understanding of complicated environments, leading a network team to operate, enhance & implement project in an enterprise environment.



Areas of Strength

- Cisco Identity Services Engine (ISE).
- Cisco ASA Firewall.
- Cisco FTD Firewall.
- F5 (LTM/GTM)
- Basic Knowledge on ACI.
- Cisco Call Manager (CUCM), Call Manager Express (CME), Unity Connection (CUC), Unity Express (CUE), IM and Presence (IMP), Jabber, and Expressway, Cisco Contact Center Express (UCCX).
- Cloud Computing and migration (AWS Connect for Contact Center in the Cloud).
- Aviatrix Cloud (AWS and Azure Cloud Services).
- Routing and Switching.
- Wireless.

EDUCATION AND PROFESSIONAL TRAINING

- Preparing for my CCIE Security Exam.
- PMP (Credential # 3265990)
- Mobile App Developer Course (iOS)
- CISCO Networking Training (CISCO ID: CSC011777950):
 - 640-802 CISCO Certified Network Associate
 - 640-554 CISCO Certified Network Associate Security
 - 350-401 CISCO ENCOR (Routing/Switching Course)
 - 350-801 CISCO CLCOR (Certificate)
 - 350-701 CISCO SCOR (Certificate)
 - 642-813 CISCO Switch (Course)
 - 642-832 CISCO Troubleshooting (Course)
 - Aviatrix Certified Engineer - Multi-Cloud Network Associate (Course)
- Al Gadarif University: Computer Engineering (three years diploma), (Sudan – Khartoum) May 2006

WORK EXPERIENCE

- Sr. Network Consultant, Tawuniya Insurance Company** Dec 2022 - Present
- Sr. Network Consultant, Accenture on Saudi Central Bank (SAMA) project (subcontractor)** Mar 2020 – Dec 2022
- Network and Communication Administrator, Al Jeraisy Company on Ministry of Economy and Planning (MEP.gov.sa) project** Feb 2019 – Mar 2020
- Project Manager, INTEGRAP (Integrated Premium Products)** Jan 2018 – Feb 2019
- Project Manager, Extreme Company** Jul 2017 – Dec 2017
- Project Manager, BinaOn.com (Dar Aladaa Trading Est.)** Jan 2016 – Jun 2017
- Technical Support Specialist, Aljomaih Automotive Company** May 2008 – Dec 2015
- Computer Administrator, Al-Obathani Trading Company** Jan 2007 – Apr 2008
- Maintenance Associate, Aljomaih Automotive Company** May 2006 – Nov 2006

COMPLETED PROJECTS

University of Dammam (IAU) Project – Al-Khobar

Jan 2018 – Aug 2018

Project Objectives:

- Executed a Fiber Optic infrastructure upgrade to be used in the CCTV project for the University of Dammam, the project cost was over 2.5 Million Saudi Riyals and involved a team of about 15 resources.
- Created and maintain detailed project plans, including milestones, deliverables, and resources.
- Performed risk management for projects as needed.
- Produced standard project status reports and performed budget tracking on a weekly basis as required.
- Presented project and program status at weekly executive review meetings.

Ministry of Communication and Information Technology (MCIT) Project – Riyadh

Jul 2017 – Dec 2017

Project Objectives:

- Drove a high performance 60-member technical team and strategic planning on a 140 million Saudi Riyals project for the installation and execution of the MCIT technical-side project with budget specifications, critical timeframes, and quality assurance standards.
- Tactically delivered weekly presentation and updates for the MCIT Management.
- Rapidly assessed needs and identified/resolved potential issues while effectively communicating with key account representatives.
- Lead project team, which included resources from client, third party vendors and internal members.

Aljomaih Auto Rental Projects - Riyadh

Jan 2016 – Dec 2017

Projects Objectives:

- Executed an infrastructure upgrade for AJAR network.
- Prepared and configured the network for CISCO VOIP.
- Applied CISCO CME configurations and all of its supported features and connected all of the branches to the main office.
- Did a regular Predictive Maintenance for the whole contract period (one year) which included all firmware upgrades and troubleshooting.
- Created and maintain detailed project plans.

Khaled Al-Rajhi Holding Company

Oct 2017 – Nov 2017

Projects Objectives:

- Troubleshooted the current CISCO CME configurations, updated the Dial-Plans, Auto-Attendant, and the Call Translation rules.
- Troubleshooted and resolved disconnect issues with the FXO ports.
- Configured multi Auto-Attendant messages.
- Created and maintain detailed project plans.

BeeMart Projects - Riyadh

Oct 2017 – Nov 2017

Projects Objectives:

- Executed an infrastructure upgrade for AJLA network.
- Upgraded their server hardware to a newer one.
- Connected the offices to the main switch (Cabling).
- Supply and configured CISCO Standalone Wireless Access Point.
- Created and maintain detailed project plans.

ORGANIZATIONAL SKILLS

- Ability to adapt new environments and accept changes.
- Excellent analytical skills and very punctual with great attention to details.
- Ability to prioritize and multi-tasking.
- Enjoying work in fast paced and changing environment.
- Can work under pressure and meet deadlines.

SOCIAL SKILLS AND COMPETENCES

- Self-confident and able to take initiative.
- Diligent and single-minded in terms of solving problems.
- Optimistic attitude to life.
- Excellent communication skills, able to put ideas across confidently.
- Team-oriented and interpersonal skills.
- Able to communicate well in writing.

LANGUAGE SKILLS

- Arabic: Mother Tongue.
- English: Fluent & Outstanding in all the skills.

SOFTWARE & TECHNICAL SKILLS

- Establishing and Configuring LAN, WAN Networks.
- Proficiency in Hardware and Software maintenance.
- Working with operating systems (macOS, Windows 10, Windows 8.1, Windows 8, Windows 7, Windows Vista, Windows XP, BACK|TRACK 5, KALI Linux and UBUNTU Linux).
- Creating How-To Graphical guides in a professional way to simplify how to do things.
- Documentary Photography and Video shooting.
- Competence in administering and controlling Networks and Websites.
- Great ability in dealing with all MS Office Applications.
- Excellent in using Internet and Searching Engines.

HOBBIES

- Internet Browsing, Learning New Things, Discovering New Technologies, Taking New Challenges, Learning New Languages, Meet New People, Photography, Traveling, Designing, Playing Video Games.

OTHERS

- Valid Driving License (K.S.A \ GCC).
- Willing to Relocate.